

# LIFE TIME

## WARRANTY

on continuous hanger

## CAREFREE GUTTERS FOREVER! LIFETIME WARRANTY ON STURDINESS AND MANUFACTURING!

Alu-Rex provides you with the best warranty on the market for your gutter system.

With the T-Rex® Continuous Hanger™, your gutters will remain sturdy and maintain their appearance throughout their service life. Moreover, with our 40-year no-clog warranty, you know that Alu-Rex products will contribute to the added value of your most expensive asset, your property.

### WHAT IS INCLUDED

- Lifetime warranty on sturdiness: The T-Rex continuous fastening system will not warp.
- Lifetime warranty on manufacturing: The T-Rex continuous fastening system will remain in good condition.
- 40-year warranty on performance: Gutters installed with the T-Rex and the Gutter Clean System® will not get clogged (Lifetime warranty on performance with the T-Rex XL).
- Please see complete warranty for details (back).

### LIMITATIONS

- Conifers: For the warranty to be valid in areas known as coniferous, downspouts must be installed with an opening of at least 9 sq. in.
- Maintenance: In areas where the wind is low, it may be required to sweep away debris on the surface of Alu-Rex products, which is very simple compared to having to completely clean the inside of the gutter several times a year! Note that the accumulation of debris has no impact on the performance of Alu-Rex products.

### TRUST US, ALU-REX PRODUCTS WORK!

- In more than 15 years of experience, we have sold nearly 200,000,000 linear feet of products across the world.
- 1 million satisfied customers are enjoying our expertise.
- And, of course, you will be covered by the best warranty on the market: PERIOD.

The warranty applicable to the Gutter Clean System is slightly different, find all the details on the back.



# LIMITED WARRANTY

ALU-REX INC. manufactures the Gutter Clean System® and T-Rex® (formerly known as Fixa-Tech) (the "Product") in accordance with high standards and tight quality control.

## WHAT DOES THIS WARRANTY COVER?

**Manufacture – Subject to the following reservations, ALU-REX INC. warrants**

- the Gutter Clean System® for 40 years,
- the T-Rex® for lifetime and
- the T-Rex® XL for lifetime,

to you the owner of the property at the time the Product was installed on your residence, that the Product is free from defects in material and workmanship in the course of manufacture, if installed according to our specifications. This warranty is limited to the terms and conditions, exclusions and limitations, subject to reduction as per the warranty coverage schedule provided herein, stated in this warranty.

**Performance – Subject to the following reservations, ALU-REX INC. warrants**

- the Gutter Clean System® for 40 years,
- the T-Rex® for 40 years and
- the T-Rex® XL for 40 years.

to you the owner of the property at the time the Product was installed on your residence, that, when installed in the manner specified by ALU-REX INC., including, for draining, downspout openings of 9 square inches or more, if the property is located in a coniferous tree zone, the Product, under ordinary conditions, will keep gutters from becoming clogged and overflowing as a result of the interior of the gutter or downspouts filling with debris such as leaves, twigs, needles, or seeds. Moreover, any opening exceeding the thickness of a perforation (1/8), overlapping, corner or any other place, must be sealed with screw, caulking or other, at all time. This warranty is limited to the terms and conditions, exclusions and limitations stated in this warranty.

**Sturdiness – Subject to the following reservations, ALU-REX INC. warrants**

- the T-Rex® for lifetime and
- the T-Rex® XL for lifetime,

to you, the owner of the property at the time the Product was installed on your residence, that the Product, excluding the rain gutter, will not deform when installed in the manner specified by ALU-REX INC. Furthermore, the Product must be screwed into the fascia board every 24 in (60 cm) using the self-sealing screws found in the Product box. This warranty is limited to the terms and conditions, exclusions and limitations stated in this warranty.

## IS THIS WARRANTY TRANSFERABLE?

This limited warranty, on the property on which the Product was originally installed and as long as you own the property. This limited warranty may be transferred only one time with the property. However, upon the transfer, the warranty period will be no more than on the original warranty.

## WHAT ACTIONS WILL BE TAKEN BY ALU-REX INC.?

You must notify us in accordance with the notice requirements outlined below, and we must validate the complaint. Upon the notification and validation, we will undertake the following: if there is a defect in the manufacture of the Product, at our sole option, we will either repair or replace the product or refund the purchase price of the originally installed Product found to be defective. In the event we choose to replace the Product, we will only be responsible for providing materials, and will not be responsible for the cost of labor to install the new Product. In the event the Product fails to perform as stated, ALU-REX INC. will cover the reasonable cost of labor to clear any obstructions in the gutter or downspout caused by the failure of the Product to perform and under the same limitation repair or replace the Product if required. We will not be responsible for any cost or expense to clear any blockage or obstruction which is determined to be the result of unusual conditions. In all circumstances, our obligations under this warranty will in no event exceed the purchase price of the originally installed Product found to be defective. Any additional costs and expenses beyond the purchase price is your responsibility. In the event of repair or replacement under this warranty, the warranty applicable to the replacement material or to the repaired Product will extend only for the time remaining under the original warranty.

## WHAT DOESN'T THIS WARRANTY COVER?

This warranty does not cover:

- damage of any kind resulting from faulty or improper installation;
- changes in surface color resulting from chalking, fading, chipping, cracking, soiling or staining. Exposure to the elements may cause these changes over time; the degree to which weathering occurs will vary depending on air quality, the building's location and other local conditions over which we have no control
- accidental damage;
- damage resulting from excessive accumulation of snow or ice caused by poor roof ventilation or insulation.
- damage resulting from the acceleration of snow or ice due to acute pitched roofs or to the roof material (e.g. metal sheet)
- structural shrinkage or distortion of the property structure;
- fire or other cause of building destruction;
- lightning, hurricane, tornado, windstorm, earthquake, hail or other acts of God;
- harmful chemicals (e.g. harmful cleaning compounds and pesticides);
- surface deterioration due to air pollution;

- misuse or abuse;
- vandalism;
- airborne stains, mould and mildew accumulation;
- any cost or expense incurred to clear any blockage or obstruction which is determined to be due to unusual conditions;
- impact of foreign objects;
- black streaks (tiger-stripes) on the front of the eavestrough;
- warping or distortion due to exposure to excessive heat sources (e.g., barbecue grills) or exposure to unusual or excessive reflective heat sources (e.g., skylight or window reflection, roofing materials, pools, decks, blacktop or concrete materials.);
- products that have been painted or whose surface has been altered in any way without written authorization from ALU-REX INC.; or
- any other causes beyond our reasonable control.

## OTHER LIMITATIONS

- This warranty covers genuine Gutter Clean System®, T-Rex® and T-Rex® XL manufactured by Alu-Rex. It is your responsibility to verify that the Product installed is Gutter Clean System®, T-Rex® or T-Rex® XL.
- Due to normal weathering, replacement Product may differ in gloss and color from Product originally installed on the property.
- We reserve the right to discontinue or change any design or color of any of our Products at any time and without notice or liability. If, for any reason, Products of the type originally installed are no longer available from us at the time you make a warranty claim, we may substitute another product determined by us to be of comparable quality and price.
- There are no warranties on this Product other than as set forth in this warranty. We are not liable to you for a breach of any other written or oral warranties, such as those, if any, given to you by dealers, contractors, applicators, or distributors of the Product.
- Gutter Clean System®, T-Rex® and T-Rex® XL are among the most efficient gutter protection systems available for residential applications. In most cases, normal debris is lifted away with only a gentle breeze. In sheltered roof areas or overhangs on shallow pitched roofs, debris may collect where air cannot lift away debris. You must occasionally clear these areas to keep ALU-REX INC. products working properly.
- Direct contact of aluminum products with certain dissimilar materials, or contact with water run-off from dissimilar materials, is likely to result in corrosion. Accordingly, care should be taken during installation to avoid contact of aluminum with dissimilar materials including dissimilar metals (e.g. copper), concrete, stucco, asbestos siding, pressure treated/pre-treated lumber, roofing materials or roofing systems containing metallic granules or strips, or corrosive non-metallic materials.

## ANY REPAIR OF THE PRODUCT UNDERTAKEN WITHOUT PRIOR WRITTEN AUTHORIZATION FROM ALU-REX INC. WILL VOID THIS WARRANTY.

## HOW DO YOU SUBMIT A WARRANTY CLAIM?

You must submit your claim in writing to us within the warranty period and within a reasonable period of time after the defect is discovered. Please provide the following information: a picture and a description of the claimed defect and the date the defect was discovered; the date of original installation; a copy of the invoice; the name, address and phone number of the dealer who installed the Product and your name, address and phone number. Claims should be sent to Alu-Rex Inc., 2180 de la Rotonde Ave., Lévis (Québec) G6X 2L8, faxed to 1-888-909-2248 or e-mailed at [contact@alu-rex.com](mailto:contact@alu-rex.com). ALU-REX INC. will provide notification of any additional information and physical evidence that may be required to process your claim.



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